



CALL

Callback

Visitors enter their phone number and choose the time they want to be called from a list of predefined options.



TALK

Internet Call (VoIP)

When visitors choose the "Talk Now" option, a Voice over IP (VoIP) call is launched directly from their computer to you.



CHAT

Chat

Users click to start an online chat from their computer.

The hospitality industry is dependant on strong customer relationships for success. That relationship begins in the planning stages of the customer's trip. Whether traveling for business or pleasure, people want to know as much as possible about where they are going and how they are getting there. With Click2Talk, your customers can get the information they need right away.

Booking a hotel or a flight is rarely done on impulse, and is usually part of an extended process. Remove any obstacles to that process by enabling your online customer to talk to you at any point.

Click2Talk Gives Your Customers:

- Live Interaction in Real Time
- 24/7 Availability
- Flexibility
- Security

Click2Talk Gives You:

- Satisfied, Repeat Customers
- Shorter Sales Cycle
- Important Customer Information
- Easy Implementation
- Competitive Pricing

About Click2Talk

Click2Talk, a product of IDT Corporation, connects buyers to sellers over the Internet using IDT's patented technology. Click2Talk provides businesses with the ability to increase sales conversion rates and reduce website abandonment while strengthening customer satisfaction and loyalty.

Click2Talk's three web-based communication options provide the solutions companies need to bridge the gap between online and offline communication. Click2Talk is a division of IDT Corporation

For a live demonstration of how Click2Talk can work for your business, contact:

Web: www.click2talk.com | **Call:** 1-800-506-8195 | **E-mail:** info@click2talk.com